

Although **COVID-19** restrictions are no longer in effect, there are practical, common-sense steps your business should still follow to keep yourself, your employees and your customers safe.

You cannot completely eliminate the risk of **COVID-19**.  
But you can minimise it.



Carry out a risk assessment before visiting someone's home

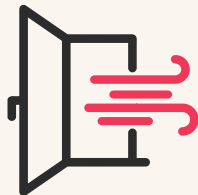


Maintain good hygiene measures such as the regular, thorough washing of hands

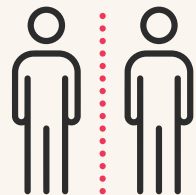


Whenever possible, wear a face covering

Maintain good ventilation wherever possible



Clean up after yourself and safely dispose of cleaning materials



Maintain social distancing wherever possible



Pay extra consideration to customers who may be particularly vulnerable

If you or your customer has a positive COVID diagnosis or COVID symptoms, reschedule your appointment



[www.kent.gov.uk/tschecked](http://www.kent.gov.uk/tschecked)

When carrying out a **COVID** risk assessment, you should consider:

- the health situation of the person you are visiting
- your own health situation and that of your employees
- the layout of the premises you are visiting

**48%**

of Kent residents say the precautions taken by a trader to protect against the spread of COVID would be a factor in whether or not they would hire them\*. Maintaining safe working practices is good for business and is likely to lead to positive feedback.

\*KCC research



Be open and honest with your customers about your concerns, and encourage them to be open and honest about concerns of their own. Call ahead to establish expectations.

Since traders who visit people's homes come into contact with multiple households in the course of their work, it is particularly important that they take measures that prevent them from spreading the virus.



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Getting it right could save lives.